

General Terms and Conditions Kesch-Trek Package

1. Registration

Bookings must be made directly via the booking form on the Bergün Filisur Tourism website at least 2 days before the start of the Kesch Trek. Bookings received later will not be accepted. In this case, the accommodation must be booked directly by the guest and the package price will not apply.

2. Cancellation conditions / No-show fee

2.1 Cancellations, changes and postponements of reservations can be made free of charge by e-mail (info@berguen-filisur.ch) or by telephone no later than 2 days before the reserved overnight stay until 4 pm.

2.2 The host (hut warden/hotelier) is entitled to charge Bergün Filisur Tourism the no-show fee for cancellations and postponements of reservations or changes to the number of persons that are not reported or are reported too late.

The maximum amount of the no-show fee may correspond to the equivalent value of the entire reserved and unused service (overnight stay and half board). The no-show fee must be clearly communicated to the guest both in the reservation request and in the reservation confirmation.

2.3 The no-show fee pursuant to Art. 2.2 shall not apply if the guest proves in writing by means of receipts that the use of the reserved service was made impossible due to weather events, confirmed severe weather warnings by MeteoSwiss for the route and day in question or that the trip had to be cancelled due to illness or accident. The host (hut warden/hotelier) must be informed of this directly by 6.00 p.m. on the evening before the reserved overnight stay.

2.4 The vouchers retain their validity without restriction. Any price adjustments compared to the year of purchase must be paid subsequently. A refund of the purchase price is not possible.

3. Payment

3.1 The package for the Kesch Trek (overnight stay, half board, etc.) is to be paid directly after receipt of the invoice from Bergün Filisur Tourism. The travel documents will only be sent to the guest after receipt of payment.

3.2 Additional consumption costs in the accommodation must be paid on the day of departure at the latest. Payment by credit card, electronic means of payment or foreign currencies is only possible subject to availability.

4. Disclaimer

All written and verbal information provided by Bergün Filisur Tourism or the hosts (e.g. about tour conditions, weather situation, choice of route, etc.) is given with the greatest possible care and to the best of our knowledge and belief and based on experience. However, Bergün Filisur Tourism and the hosts (hut warden/hotelier) accept no responsibility for this. All decisions regarding tours, routes, etc. are the responsibility of the guest. Bergün Filisur Tourism, the hosts (hut warden/hotelier) and the SAC accept no liability for damage of any kind that may result for the guest from the use of this information.

5. Applicable law and place of jurisdiction

The General Terms and Conditions for Bergün Filisur Tourism are subject to Swiss law. The place of jurisdiction is the Albula Regional Court in Tiefencastel.

The General Terms and Conditions of Bergün Filisur Tourism come into force on 01 March 2021.